



## GS1 US CERTIFICATE POLICY FOR SOLUTION PARTNERS

*The GS1 identification system has provided benefits to consumers around the world for over 40 years. GS1 US offers comprehensive certificate programs for business individuals allowing them to learn GS1 standards directly from the experts.*

### **ACCEPTANCE OF CERTIFICATE PROGRAM AGREEMENT**

You acknowledge and agree that You are solely responsible for Your compliance with and understanding of the GS1 US Certificate Policy. By taking the Exam, You acknowledge that you have read, understand and agree to be bound by this Policy and terms and conditions of the Agreement. You must review the GS1 US Certificate Program Agreement prior to taking the Exam. If You do not agree to these terms, You are not eligible to participate in the Exam.

### **ACCOMMODATION FOR INDIVIDUALS WITH DISABILITIES**

GS1 US is committed to providing accessibility solutions for individuals with disabilities. If You have a disability that requires You to have special accommodations to take the Exam in accordance with the Americans with Disabilities Act or other applicable laws, please contact GS1 US at least thirty (30) days prior to Your Exam date.

### **CANDIDATE RE-TESTING AT THE REQUEST OF GS1 US**

GS1 US reserves the right to require any individual to re-test due to any suspected misconduct or unusual testing patterns. Re-testing will be held at a mutually agreed time between the individual and GS1 US.

### **RETAKE POLICY**

If You do not pass an exam, You may retake the Exam once within 180 days from the completion of Your course. In the event that You must retake the Exam, it shall be done: (1) in-person at a GS1 US Classroom course event or GS1 US Event; or (2) online, observed by GS1 US via webcam.

If You do not pass the Exam the second time, You will need to attend the course again.

### **CONDUCT**

You agree to the terms and conditions set forth in the GS1 US Certificate Program Agreement and not to compromise the integrity or confidentiality of any exam or certificate program. Any misconduct or violation of this Policy may result in: (1) a lifetime ban on all future GS1 US exams, (2) the voiding of all previous GS1 US issued certificates, and: (3) any other remedies available to GS1 US at law or in equity.

Examples of misconduct include, but are not limited to:

- Submission of work that is not entirely Your own;
- Attempting to provide or accept improper assistance;
- Attempting to use unauthorized materials;
- Impersonating another individual to gain access to the Exam;
- Any act to copy, publish, distribute, sell, reverse engineer or otherwise disseminate any exam or any portion of the Exam.

### **EXAM SCORING**

For the GS1 Standards Professional Certificate, the Solution Partner must achieve a passing score of 90% on the Exam.

For the GS1 Package Measurement Rules Professional Certificate, the Solution Partner must achieve a passing score of 90% on the Exam.

For the GS1 US National Data Quality Program Certified Auditor, the Solution Partner must achieve a passing score of 90% on the Exam.

For the GS1 US Digital Listing Professional Certificate, the Solution Partner must achieve a passing score of 90% on the Exam.

### **FREQUENTLY ASKED QUESTIONS**

**QUESTION:** How do I get my results?

**ANSWER:** They will be emailed to you within two (2) weeks.

**QUESTION:** Do I have to pay for the Exam?

**ANSWER:** The Exam fee is included in the course fee.

**QUESTION:** What do I get when I pass the Exam for a course?

**ANSWER:** You receive the Certificate of Achievement and Certificate Logo for use on Your website and/or business cards. You will also receive a digital badge.

**QUESTION:** After passing the Exam for a course, when will I receive the Certificate of Achievement and Certificate Logo?

**ANSWER:** After the results have been calculated, those who have successfully passed will receive a Certificate of Achievement and Certificate Logo within three (3) weeks.

**QUESTION:** What score do I need to pass the Exam?

**ANSWER:** For the GS1 Package Measurement Rules certificate course, You must achieve a passing score of 90% on the Exam. For the GS1 Standards Professional certificate course, You must achieve a passing score of 90% on the Exam. For the GS1 US National Data Quality Program Certified Auditor course, you must achieve a passing score of 90% on the Exam. For the GS1 US Digital Listing Professional certificate course, you must achieve a passing score of 90% on the Exam.

**QUESTION:** Can I retake the Exam?

**ANSWER:** You may re-take the exam once within 180 days from the completion date of Your course.

**QUESTION:** Do I have to pay to re-take the Exam?

**ANSWER:** There is no fee to re-take the Exam.

For additional questions or information, please send an email to [training@gs1us.org](mailto:training@gs1us.org).